

Introducing Not-For-Resale (NFR) Program

NFR program allows you to purchase products for your own consumption, which cannot be allowed for resale. There are quantity limits for personal consumption. Please reference product price sheet for the quantity limit on each product.

With NFR program, you are responsible to import products for your own consumption. For questions, please contact M Network located in the United States.

Product Order:

- Quantity is limited to 2-month consumption per each order.
- All NFR products are considered US goods, thus follow US guidelines and M Network's policies and procedures.
- NFR products may be subject to duties and consumption tax, and NFR customers are responsible for appropriate payments. For details regarding imported products, please contact Japan duties office.
- Standard shipping leadtime is approximately 2 weeks from the time order is placed.

Order Information:

For questions, please email japannfr@m.network for customer service

Payment:

Credit card only (Visa, Master, American Express)

Shipping:

For shipping fee, please see product price sheet. Orders are shipped via Nittsu and deliver within 5 to 7 business days of ordering.

To return products, please contact NFR customer service within 30 days of receiving the products. Only unopened, unused products are eligible for returns. Refund will be issued for the full value of the product minus 10% for restocking fee. Shipping and duty charges are not refundable.

Commissions:

Commission payments are made using an ewallet system called iPayout. Commissions are paid weekly on Mondays. Once a commission is earned, then an email notification will be sent with instructions on how to set up and receive your commission payment.