



# Australian NFR Information

## What is NFR?

M Network is not currently registered as a domestic entity in Australia. This means that any products purchased from M Network and shipped to Australia may only be purchased for personal consumption and may not be re-sold to Australian customers. 'NFR' is an acronym for 'Not For Resale.'

Australian Members that enroll in M Network may purchase products electronically or by phone from M Network headquarters in the US. M Network will ship products to Members in Australia from our US warehouse. Although M Network will make every effort to safely ship products to Australian addresses, M Network is not responsible for orders that may be lost in Australian Customs or by the Australian postal service.

As an NFR market, the following support will be available to the Australian market:

- Non Member Customers can sign up as retail customers online and order directly from our US location.
- All orders will ship from the US. Please allow 7 to 10 business days for shipments to arrive. Often orders may deliver much quicker than this, but 7 to 10 business days is the shipping standard.
- All transactions occur in USD and product pricing is listed in USD. Credit Card transactions will process as an International transaction. Any international transaction fees applied by the issuer of the credit card to the cardholder are the sole responsibility of the Member. International exchange rates may vary from time to time, however M products USD pricing will remain consistent.
- Commissions will be paid via our e-wallet system in USD. International transfer fees to domestic banks may apply.
- M products cannot be sold in a business as a retail product. Samples may given so customers can sign up as a member or retail customer.
- Limited hours of support currently includes email and chat.
- All of M's consumable products are available to Australian Members and Direct Customers.

## Duties & Taxes

- Currently no duty or GST will be added to your order as the Australian government does not collect duty and tax on low-value imports (for products that are not alcohol or tobacco). Shipments with a value less than AUD \$1000 are considered a low-value import. Because M Network is selling to Australian Members under an NFR model, orders should not exceed \$750.00 USD, and therefore will qualify as a "Low Value Import."<sup>1</sup>

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For more information please contact:

## Commission

- Commissions are paid out in U.S. Dollars then converted by the bank the member has into Australian Currency. M Network uses an E-Wallet system for paying commissions. When a Member earns their first commission, they will receive a notification email from the E-Wallet service with an invitation and instructions for setting up an eWallet account.

## Pricing

- The pricing for all M products is in US Dollars. There is not a set Canadian Dollar Retail Price for products currently.
- Visa, MasterCard, American Express may charge a small fee for ordering US products depending on the individual's credit card policy. (foreign charges)

## Currency

- Due to the Australian Currency fluctuations the websites will show US pricing.

## Shipping Information

- Shipping from the US to Australia is done through Landmark Global.
- Only 90 day supply can be shipped at once.
- Shipping is discounted if orders are done on a Bluebox Subscription.
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